

PORT QUESTIONNAIRE

NAME OF PORT: CHENNAI

Alternate spelling(s), if applicable: **Madras**

Phonetic pronunciation: **Chen-nai**

Is this port city the same as the Cruise Line's advertised destination? Yes No

Please provide a brief OPERATIONAL port description:

Chennai port is an artificial harbour mainly used as a commercial port for handling containers. A few cruise ships also make calls at this port, although there is no separate berth for cruise lines and also no passenger terminal.

PORT SPECIFICS:

Actual Name of Port (i.e. what a guest would tell a taxi driver): **Chennai port**

Do ships dock or anchor? **Dock**

Is this port convenient for Turnarounds? Yes No

Is there a covered and secure luggage holding area? Yes No

Is this primarily a passenger or container port? **Container**

If docking, are there preferred berths? Yes No

If anchoring, are there preferred tender landings? Yes No

Is there a terminal building? Yes No

Does the local Tourist Board provide services at the port? Yes No

Can we provide personnel for onboard tourism information? Yes No

DISTANCES (please use kilometers throughout the form)

Port to City Center: **08 Kms**

Gangway to coaches (tour or shuttle): **100 meters**

Gangway to port entrance or terminal: **01 Km**

Is it walking distance from the pier to City Center? Yes No

PIER FACILITIES

Are phones available on the pier? Yes No

If so, are phone cards needed? Yes No

Can phone cards be purchased on the pier? Yes No

Is Internet service available on the pier? Yes No

Are there any issues on the pier that affect wheelchairs? **The surface is uneven as it is primarily a container port.**

TOUR DISPATCH

Generally speaking, is this an easy or challenging port for tour dispatch? **Moderately Easy**

Is there space for the coaches to line up efficiently, or must they be called in small numbers by radio from the port gate/holding area? **There is limited space, hence coaches will have to line up in batches.**

How do guests reach the coaches? **Walk across pier**

What is the approximate walking distance to coaches? **100 meters**

TRANSPORT

SHUTTLES

Is shuttle service required? Yes No

Are complimentary shuttles provided by the port? Yes No

Does the port require shuttling guests to the terminal / port entrance? Yes No

Can we supply shuttle service on request? Yes No

Are complimentary shuttles offered by local businesses? Yes No

Does the port provide dedicated crew shuttles? Yes No

Do local businesses provide dedicated crew shuttles? Yes No

What is the recommended City drop-off point? **Hotel Taj Corromandel or Taj Connemara**

What is the distance from port to drop-off? **8 Km**

In normal traffic conditions, what is the drive time from port to drop-off? **Varies with traffic**

Are there times of day, based on traffic patterns, when shuttle operation is not recommended? **NA**

Is an escort recommended at the shuttle drop? (e.g. difficult to find, problem with pickpockets, etc.) **YES**

In this region, are public restrooms common? Yes No

TAXIS

Are taxis normally readily available at the port? Yes No

Must taxis wait at a port gate or terminal building, or can they drive directly to the pier? **Directly to the pier**

Are taxis allowed to post Half-Day & Full-Day rates on the pier? (e.g. sandwich boards) Yes No

Are most of the taxis good quality cars? Yes No

What is the hourly rate? **no fixed rate**

What is the taxi rate from the pier to City Center? **USD 30**

Are multiple currencies accepted? Yes No

Credit cards? Yes No

Would the taxi usually use the meter for cruise guests? Yes No

Are there unofficial taxis of which the guests should be made aware? Yes No

If so, please elaborate: **Passengers strongly have to bargain for their preferred rate.**

PRIVATE CARS

Must private cars wait at a port gate or terminal building, or can they drive directly to the pier/gangway? **Directly to the pier**

Are late model cars, limos & vans available in this port (Mercedes/Volvo, or basically taxi)? **Toyota Camry, Toyota Innova, Mini vans (Tempo Traveller) and Deluxe Indian midsize car, amongst others.**

Do the majority of drivers have the language skills to act as guides, or is it recommended to hire both driver AND guide? **Recommend use of guide. Drivers speak very little English.**

PRIVATE ARRANGEMENTS

Are helicopters, water taxis and/or private planes on or near the pier to take guests to airports, points of interest? If so, please describe: **NA**

PUBLIC TRANSPORT

Please describe any ferry, bus or train service that would be of interest to cruise guests, including distance from the pier and destination: **NA**

Are there any serious safety or health concerns about using public transportation in this port? If so, please detail: **NA**

DESTINATION DETAILS

Please provide a DESTINATION description that would be useful for marketing purposes.

Chennai (Madras) was the site of East India Company's first settlement, founded in 1639 on land given by the Raja of Chandragiri. A small fort was built on the settlement in 1644. The settlement became independent of Banten, Java in 1683 and was granted its first municipal charter in 1688 by James II. It is therefore the oldest municipal corporation in India. During the 18th & 19th centuries, when the British and French competed for supremacy in India, the city's fortunes waned.

Chennai is India's fourth largest city and the capital of Tamil nadu state. Being a commercial center, it's the automobile capital of India. Culturally speaking, Chennai is famous for its amazing temples, historic landmarks and architecture. Chennai is the gateway to the ancient city of Mahabalipuram. Marvel at the Five Rathas, the magnificent Shore Temple, Parthasarathy temple and the San Thome Basilica.

CURRENCY

What is the local currency? **Indian Rupees**

Are US Dollars accepted? Yes No

Are GBP accepted? Yes No

Are Euros accepted? Yes No

Are there exchange facilities on the pier? Yes No

Are credit cards readily accepted? Yes No

TELEPHONECountry Code: **00 91**City Codes: City Name Code
Chennai 044**VISA INFORMATION**

Do any nationalities require visas to enter this port?

Yes No

Are ship blanket visas available for this port?

Yes No **MONTHLY TEMPERATURES & RAINFALL**

Average monthly temperatures and rainfall for each month of the year

	<i>Jan</i>	<i>Feb</i>	<i>Mar</i>	<i>Apr</i>	<i>May</i>	<i>Jun</i>	<i>Jul</i>	<i>Aug</i>	<i>Sep</i>	<i>Oct</i>	<i>Nov</i>	<i>Dec</i>
Degrees Centigrade	27	27	31	38	42	44	39	31	30	30	30	27
Centimeters	4	1	1	2	3	4	9	12	14	30	36	12
Degrees Fahrenheit	81	81	88	100	108	111	102	88	86	86	86	81
Inches	2	0	0	1	1	2	4	5	5	12	14	5

IMPORTANT HOLIDAYS AND FESTIVALS

Dates, events and possible effect on a ship call

<i>Date</i>	<i>Event</i>	<i>Effect on ship call</i>
January 14-17, 2009	Pongal	Some shops remain closed
October 02, 2009	Gandhi Jayanti	Shops will remain closed.
November 08, 2009	Diwali	Some shops remain closed
January 14-17, 2010	Pongal	Some shops remain closed
August 15, 2010	Independence Day	All monuments will be closed
October 02, 2010	Gandhi Jayanti	Shops will remain closed
January 26, 2010	Republic Day	All monuments will be closed

IMPORTANT SERVICES

	<i>Name</i>	<i>Hours of Operation</i>	<i>Distance from Port (km)</i>
Airport	Anna International airport - 24 hrs		25 Kms
Churches			
Catholic	Santhome Cathedral	0600 - 1930 hrs	5 Kms
Synagogue	NA		
Mosque	NA		
Protestant	St Mary's Church	0930 - 1700 hrs	3 Kms
Nearest Banks/ATM	State bank of India	ATM 24 hrs	3 Kms
Post Office	General post office	1000 - 1700 hrs	2 Kms
Internet Services	NA		

ATTRACTIONS AND ACTIVITIES

The top five (5) cultural and historic points of interest:

	<i>Name</i>	<i>Distance from Port (km)</i>
1	Chennai Museum (Closed on Fridays & National Holidays)	6 Kms
2	Fort St George	3 Kms
3	Kapaleeswara Temple	6 Kms
4	Santhome Cathedral	5 Kms

	<i>Name</i>	<i>Hours of Operation</i>	<i>Distance from Port (km)</i>
GOLF	Madras golf course	0700 - 1730 hrs	18 Kms
SWIMMING BEACH	no beach		
Nearest bicycle rental	NA		

Nearest scooter/moped rental

NA		
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HOTELS, RESORTS & SPAS

	<i>Name</i>	<i>Distance from Port (km)</i>
5-star hotels	Taj Corromandel	8 Kms
	Park Sheraton	9 Kms
moderate hotels	Park Hotel	8 Kms
	GRT Grand	8 Kms
5-star resort/spa	Fishermans Cove	45 Kms
moderate resort/spa	GRT Temple Bay	70 Kms

SHOPPING

Please specify the days of the week and/or time of day that shops are closed: **on Sundays**

Are there any genuinely unique items for purchase in this region? (e.g. pearls, tanzanite, woolens, olives, etc.) **Silk & handicrafts**

Can personal shoppers be booked through us? Yes No

Are there any unique and colorful bazaars or food markets in the regions? If so, please give name and location: **Pondhi bazaars in T - Nagar**

DINING

Three (3) recommended restaurants:

<i>Name</i>	<i>Distance from Port (km)</i>
Copper Chimney	8 Kms
Dakshin (Hotel Park Sheraton)	8 Kms
Southern Spice (Taj Corromandel)	8 Kms