

PORT QUESTIONNAIRE

NAME OF PORT: Lamu

Phonetic pronunciation: **Lah-moo**

Is this port city the same as the Cruise Line's advertised destination? Yes No

Please provide a brief OPERATIONAL port description:

Lamu is an old traditional Arab style port. The Cruise ships anchor in the estuary and guests get ashore by tender. There is only one car on the island for the District Commissioner, so all activities are on foot or by boat. The main pier is used by all the local dhows, but is cleared for the tenders. The tour start and certain main facilities are just 50 meters from the pier. Any other activity apart from the town tour has to go by water.

PORT SPECIFICS:

Actual Name of Port (i.e. what a guest would tell a taxi driver): **No Taxis**

Do ships dock or anchor? **Anchor**

Is this port convenient for Turnarounds? Yes No

If not, why? **Airport is not big enough. No road transport. Limited boat transport.**

Is there a covered and secure luggage holding area? Yes No

Is this primarily a passenger or container port? **Passenger**

If docking, are there preferred berths? Yes No

If anchoring, are there preferred tender landings? Yes No

If so, please elaborate: **Main Pier**

Is there a terminal building? Yes No

Does the local Tourist Board provide services at the port? Yes No

Can we provide personnel for onboard tourism information? Yes No

DISTANCES (please use kilometers throughout the form)

Port to City Center: **500 meters**

Gangway to coaches (tour or shuttle): **No vehicles**

Gangway to port entrance or terminal: **N/A**

Is it walking distance from the pier to City Center? Yes No

PIER FACILITIES

Are phones available on the pier? Yes No

If so, are phone cards needed? Yes No

Can phone cards be purchased on the pier? Yes No

Is Internet service available on the pier? Yes No

Are there any issues on the pier that affect wheelchairs? **There are 12 steps up from where the tenders land. The surface ground is rough in places with small drainage ditches to cross in places.**

TOUR DISPATCH

Generally speaking, is this an easy or challenging port for tour dispatch?

Please elaborate: **Relatively easy, as all tours are walking. Groups are limited in size due to narrow streets.**

Is there space for the coaches to line up efficiently, or must they be called in small numbers by radio from the port gate/holding area? **N/A**

How do guests reach the coaches? **N/A**

What is the approximate walking distance to coaches? **No Coaches**

TRANSPORT

SHUTTLES

- Is shuttle service required? Yes No
- Are complimentary shuttles provided by the port? Yes No
- Does the port require shuttling guests to the terminal / port entrance? Yes No
- Can we supply shuttle service on request? Yes No
- Are complimentary shuttles offered by local businesses? Yes No
- Does the port provide dedicated crew shuttles? Yes No
- Do local businesses provide dedicated crew shuttles? Yes No
- What is the recommended shuttle drop-off point? **N/A**
- What is the distance from port to drop-off? **N/A**
- In normal traffic conditions, what is the drive time from port to drop-off? **N/A**
- Are there times of day, based on traffic patterns, when shuttle operation is not recommended? **N/A**
- Is an escort recommended at the shuttle drop? (e.g. difficult to find, problem with pickpockets, etc.) **N/A**
- In this region, are public restrooms common? Yes No
- If so, do they require local currency? Yes No

TAXIS

- Are taxis normally readily available at the port? Yes No
- Must taxis wait at a port gate or terminal building, or can they drive directly to the pier? **There are no taxis in Lamu**

PRIVATE CARS

- Must private cars wait at a port gate or terminal building, or can they drive directly to the pier/gangway? **N/A**
- Are late model cars, limos & vans available in this port (Mercedes/Volvo, or basically taxi)? **N/A**
- Do the majority of drivers have the language skills to act as guides, or is it recommended to hire both driver AND guide? **N/A**

PRIVATE ARRANGEMENTS

Are helicopters, water taxis and/or private planes on or near the pier to take guests to airports, points of interest? If so, please describe: **Small Dhows and Water Taxis available at Pier. Private Planes and helicopter only available if requested in advance.**

PUBLIC TRANSPORT

- Please describe any ferry, bus or train service that would be of interest to cruise guests, including distance from the pier and destination: **N/A**
- Are there any serious safety or health concerns about using public transportation in this port? If so, please detail: **N/A**

DESTINATION DETAILS

Please provide a DESTINATION description that would be useful for marketing purposes:

Lamu is one of the oldest towns on the East African coast and is built in traditional Arab style, interlaced with narrow streets and hidden carved, studded doors. There is only one car on the island, so all other transport is by donkey, so watch out they have right of way. Walking along the water front you are treated to a hive of activity as traditional dhows with their colourfull pennants line up to off load, everything from milk to electrical good, all from the mainland, then its up to the donkeys. Turning inland you step back centuries into another world of traditional carvers, cloth merchants and silver traders. The various historical buildings reveal the cultural influences on this small island from Arab to German, Portuguese and British.

CURRENCY

- What is the local currency? **Kenya Shilling**
- Are US Dollars accepted? Yes No
- Are GBP accepted? Yes No
- Are Euros accepted? Yes No
- Are there exchange facilities on the pier? Yes No
- Are credit cards readily accepted? Yes No

TELEPHONECountry Code: **254**

| | | |
|-------------|----------------|------------|
| City Codes: | City Name | Code |
| | Lamu | 042 |
| | Mombasa | 041 |
| | Nairobi | 020 |

VISA INFORMATION

Do any nationalities require visas to enter this port? Yes No
 If so, please list: **All except East African Residents**

Are ship blanket visas available for this port? Yes No

MONTHLY TEMPERATURES & RAINFALL

Average monthly temperatures and rainfall for each month of the year:

| | <i>Jan</i> | <i>Feb</i> | <i>Mar</i> | <i>Apr</i> | <i>May</i> | <i>Jun</i> | <i>Jul</i> | <i>Aug</i> | <i>Sep</i> | <i>Oct</i> | <i>Nov</i> | <i>Dec</i> |
|--------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Degrees Centigrade | 32 | 34 | 32 | 30 | 28 | 27 | 27 | 29 | 30 | 31 | 32 | 33 |
| Centimeters | .83 | .2 | 3.3 | 12 | 18 | 9.7 | 6.7 | 4 | 3.7 | 5.7 | 4.4 | 2.6 |
| Degrees Fahrenheit | 90 | 93 | 90 | 86 | 82 | 81 | 81 | 84 | 86 | 88 | 90 | 91 |
| Inches | 0.32 | 0.08 | 1.29 | 4.68 | 7.02 | 3.78 | 2.61 | 1.56 | 1.44 | 2.22 | 1.72 | 1.01 |

IMPORTANT HOLIDAYS AND FESTIVALS

Dates, events and possible effect on a ship call

| <i>Date</i> | <i>Event</i> | <i>Effect on ship call</i> |
|--|-----------------------------------|----------------------------|
| Jan 1 | New Years day | Banks Closed |
| March/April | Good Friday, Easter Monday | Banks Closed |
| May 1 | Labour day | Banks Closed |
| June 1 | Madaraka day | Banks Closed |
| October 10 | Hero's day | Banks Closed |
| October 20 | Kenyatta day | Banks Closed |
| December 12 | Independence day | Banks Closed |
| December 25 | Christmas day | Banks Closed |
| December 26 | Boxing day | Banks Closed |
| Depending on sighting of the new moon | Id al Fitr | Banks Closed |

IMPORTANT SERVICES

| | <i>Name</i> | <i>Hours of Operation</i> | <i>Distance from Port (km)</i> |
|-------------------|------------------------------|-----------------------------|--------------------------------|
| Airport | Lamu Manda Island | | 10 km by water |
| Churches | | | |
| Catholic | N/A | | |
| Synagogue | N/A | | |
| Mosque | Jumaa | 06-17;00 | 500 meters |
| Protestant | N/A | | |
| Nearest Banks/ATM | Kenya Commercial Bank | Mon-Fri 9-3 Sat 9-11 | 50 meters |
| Post Office | Lamu Post Office | Mon-Fri 9-5 Sat 9-12 | 200 meters |
| Internet Services | Pettly Inn | 7-10 | 50 meters |

ATTRACTIONS AND ACTIVITIES

The top five (5) cultural and historic points of interest:

| | <i>Name</i> | <i>Distance from Port (km)</i> |
|---|------------------|--------------------------------|
| 1 | Lamu Fort | 500 meters |
| 2 | Old Town Market | 750 meters |
| 3 | Lamu Museum | 400 meters |
| 4 | Donkey Sanctuary | 400 meters |
| 5 | Jumaa Mosque | 500 meters |

| | <i>Name</i> | <i>Hours of Operation</i> | <i>Distance from Port (km)</i> |
|------------------------------|---|---------------------------|--------------------------------|
| GOLF | N/A | | |
| SWIMMING BEACH - 1 | Manda Diamond | All Day | 10 km by boat |
| Chair rental? | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> | | |
| Changing facilities? | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> | | |
| Other fees, if applicable | Would be operated as an excursion | | |
| SWIMMING BEACH - 2 | Shela beach | All day | 12 km |
| Chair rental? | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> | | |
| Changing facilities? | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> | | |
| Nearest bicycle rental | N/A | | |
| Nearest scooter/moped rental | N/A | | |

HOTELS, RESORTS & SPAS

| | <i>Name</i> | <i>Distance from Port (km)</i> |
|---------------------|---------------|--------------------------------|
| two 5-star hotels | Lamu Palace | 750 meters |
| | Peponi Hotel | 5 km by boat |
| two moderate hotels | Pettly Inn | 50 meters |
| | Sunsail Hotel | 500 meters |
| 5-star resort/spa | N/A | |
| moderate resort/spa | N/A | |

SHOPPING

Please specify the days of the week and/or time of day that shops are closed: **Shops open when the ship is in port**

Are there any genuinely unique items for purchase in this region? (e.g. pearls, tanzanite, woolens, olives, etc.) **Traditional Arab carvings**

Can personal shoppers be booked through us? Yes No

Are there any unique and colorful bazaars or food markets in the regions? If so, please give name, location and proximity to the port: **When walking around town you pass numerous shops offering up a range of goods**

DINING

Three (3) recommended restaurants:

| <i>Name</i> | <i>Distance from Port (km)</i> |
|-------------|--------------------------------|
| Lamu Palace | 750 meters |