

PORT QUESTIONNAIRE

NAME OF PORT: Dar Es Salaam

Is this port city the same as the Cruise Line's advertised destination? Yes No

Please provide a brief OPERATIONAL port description:

The Port of Dar es Salaam (formerly Mzizima) is Tanzania's largest, richest, and most important city and seaport. Lying on Tanzania's central shoreline, it is about 50 kilometers southwest of the island nation of Zanzibar. Architecture and delightful atmosphere reflects Dar es Salaam's colonial past and a mix of many cultures (Asian, German, British, and Swahili). The General Cargo contains 8 deep-water berths and covers an area of 81 hectares with open storage of 5.2 hectares. The Port also contains a grain silo with the capacity to store 30 thousand tons and additional warehouse capacity for 1500 tons of bagged grain. It has beautiful beaches, busy markets, and historic buildings surviving the colonial experience

PORT SPECIFICS:

Actual Name of Port (i.e. what a guest would tell a taxi driver): **Dar Es Salaam Port**

Do ships dock or anchor? **Dock**

Is this port convenient for Turnarounds? Yes No

Is there a covered and secure luggage holding area? Yes No

Is this primarily a passenger or container port? **Both**

If docking, are there preferred berths? Yes No

If so, please elaborate: **Passenger Piers 1 TO 3 these are the specific passenger berths**

If anchoring, are there preferred tender landings? Yes No

If so, please elaborate: **AS PASSANGER SHIPS ARE PRIORITY ARE NOT ALLOWED TO ANCHOR**

Is there a terminal building? Yes No

Does the local Tourist Board provide services at the port? Yes No

Can we provide personnel for onboard tourism information? Yes No

DISTANCES (in kilometers throughout the form)

Port to City Center: **2 km**

Gangway to coaches (tour or shuttle): **10 METRES**

Gangway to port entrance or terminal: **40 METRES**

Is it walking distance from the pier to City Center? Yes No

PIER FACILITIES

Are phones available on the pier? Yes No

If so, are phone cards needed? Yes No

Can phone cards be purchased on the pier? Yes No

Is Internet service available on the pier? Yes No

Are there any issues on the pier that affect wheelchairs?

TOUR DISPATCH

Generally speaking, is this an easy or challenging port for tour dispatch? **EASY**

Is there space for the coaches to line up efficiently, or must they be called in small numbers by radio from the port gate/holding area? **PORT HV ENOUGH SPACE FOR LINE UP EFFICIENTLY**

How do guests reach the coaches? **Across from gangway**

What is the approximate walking distance to coaches? **10 METERS**

TRANSPORT

SHUTTLES

- Is shuttle service required? Yes No
- Are complimentary shuttles provided by the port? Yes No
- Does the port require shuttling guests to the terminal / port entrance? Yes No
- Can we supply shuttle service on request? Yes No
- Are complimentary shuttles offered by local businesses? Yes No
- Does the port provide dedicated crew shuttles? Yes No
- Do local businesses provide dedicated crew shuttles? Yes No
- What is the recommended shuttle drop-off point? **AS ARRANGED**
- What is the distance from port to drop-off? **AS ARRANGED**
- In normal traffic conditions, what is the drive time from port to drop-off? **10 TO 15 MINUTES**
- Are there times of day, based on traffic patterns, when shuttle operation is not recommended? **NO**,
- Is an escort recommended at the shuttle drop? (e.g. difficult to find, problem with pickpockets, etc.) **NO**
- In this region, are public restrooms common? Yes No
- If so, do they require local currency? Yes No

TAXIS

- Are taxis normally readily available at the port? Yes No
- Must taxis wait at a port gate or terminal building, or can they drive directly to the pier? **WAIT AT GATE TO THE PORT**
- Are taxis allowed to post Half-Day & Full-Day rates on the pier? (e.g. sandwich boards) Yes No
- Are most of the taxis good quality cars? Yes No
- What is the hourly rate?
- What is the taxi rate from the pier to City Center?
- Are multiple currencies accepted? Yes No
- Credit cards? Yes No
- Would the taxi usually use the meter for cruise guests? Yes No
- Are there unofficial taxis of which the guests should be made aware? Yes No
- If so, please elaborate: **WE RECOMMEND GUESTS TO GET RECOMMENDATION FROM THEIR LOCAL AGENT REGARDING WHICH TAXIS TO USE.**

PRIVATE CARS

- Must private cars wait at a port gate or terminal building, or can they drive directly to the pier/gangway? **WAIT AT THE PORT GATE**
- Are late model cars, limos & vans available in this port (Mercedes/Volvo, or basically taxi)? **YES**
- Do the majority of drivers have the language skills to act as guides, or is it recommended to hire both driver AND guide? **DRIVER AND GUIDE**

PRIVATE ARRANGEMENTS

- Are helicopters, water taxis and/or private planes on or near the pier to take guests to airports, points of interest? If so, please describe: **NO WATER TAXIS/PRIVATE PLANES AT THE PORT. IF GUEST NEEDS A PRIVATE PLANE, IT IS POSSIBLE TO OBTAIN AT THE AIRPORT.**

PUBLIC TRANSPORT

Please describe any ferry, bus or train service that would be of interest to cruise guests, including distance from the pier and destination: **NO PUBLIC TRANSPORT FROM THE PORT - WILL NEED TO MAKE PRE-ARRANGEMENT.**

- Are there any serious safety or health concerns about using public transportation in this port? If so, please detail: **NO**

DESTINATION DETAILS

Please provide a DESTINATION description that would be useful for marketing purposes.

Originating from a small fishing village, Dar es Salaam began to gain importance in the mid-19th century when the Sultan of Zanzibar decided to establish a trading centre which necessitated a safe port. In 1862, the Sultan of Zanzibar, Seyyid Majid, started the construction of the city. He wanted a settlement on the mainland that would act as a focus for trade and caravans into the interior. Craftsmen from Zanzibar were brought to build the new city. A steam tug was ordered from Germany to assist with the tricky harbour entrance and to speed up movements in the wind-sheltered inner waters. When Sultan Majid suddenly died in 1870, his successor did not share Majid's enthusiasm for the new settlement with the result that it became neglected. Sultan Barghash did maintain control over Dar es Salaam through an agent who made sure that duties were collected for use of the harbour. In 1887, the German East African Company took up residence in Dar es Salaam, over which the Arabs staged a revolt to protest this takeover. When the revolt was crushed, the German government took control and made Dar es Salaam the main centre for their administration and commercial activities. Considerable construction took place during this German period; many of these buildings are still in use today. A floating dock made operational in 1902 and the construction of the Central Railway to Lake Tanganyika further strengthened the importance of the port. Today a teeming city of 3.5 million people, Dar es Salaam is the terminus of the new Tan-Am Railway that connects Tanzania with Zambia. When Germany was defeated in World War I, she also lost control of German East Africa. Renamed Tanganyika, the country was allocated to the British as a League of Nations mandate. In December of 1961, Tanganyika attained independence, with the charismatic Julius Nyerere as the first Prime Minister. In 1964, Zanzibar and Tanganyika merged to form Tanzania. Swahili and English are the official languages; the main religions are Christianity and Islam.nd.

CURRENCY

What is the local currency? **Tanzanian Shillings**

- Are US Dollars accepted? Yes No
- Are GBP accepted? Yes No
- Are Euros accepted? Yes No
- Are there exchange facilities on the pier? Yes No
- Are credit cards readily accepted? Yes No

TELEPHONE

Country Code: **+255**

City Code: **022**

VISA INFORMATION

Do any nationalities require visas to enter this port? Yes No

If so, please list: **ALL**

MONTHLY TEMPERATURES & RAINFALL

Average monthly temperatures and rainfall for each month of the year:

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Degrees Centigrade	29	29	30	28	27	26	24	26	26	28	28	29
Centimeters	50	65	140	310	290	45	25	25	35	60	180	135
Degrees Fahrenheit	84	84	86	82	81	79	75	79	79	82	82	84
Inches	20	25	55	121	113	18	10	10	14	23	70	53

IMPORTANT HOLIDAYS AND FESTIVALS

Dates, events and possible effect on a ship call

Date	Event	Effect on ship call
Jan 1	New Years day	Banks Closed
March/April	Good Friday, Easter Monday	Banks Closed
May 1	Labour day	Banks Closed
June 1	Madaraka day	Banks Closed
October 10	Hero's day	Banks Closed
October 20	Kenyatta day	Banks Closed
December 12	Independence day	Banks Closed
December 25	Christmas day	Banks Closed
December 26	Boxing day	Banks Closed
Depending on sighting of the new moon	Id al Fitr	Banks Closed

IMPORTANT SERVICES

	<i>Name</i>	<i>Hours of Operation</i>	<i>Distance from Port (km)</i>
Airport	Mw Julius K Nyerere International Airport		14km
Churches			
Catholic	St Joseph Church	SUNDAY 06:00/18:00	1km
Synagogue	N/A		
Mosque		OPEN ALL DAY	
Protestant	Azania Front Cathedral church	SUNDAY 06:00/18:00	1km
Nearest Banks/ATM	Exim BANK / ATM	08:30/15:30	half km
Post Office	TPA, BANDARI HOUSE,	08:30/16:30	20 meters
Internet Services	Mission to Seamen building	11:30/22:30	20 meters

ATTRACTIONS AND ACTIVITIES

The top five (5) cultural and historic points of interest:

	<i>Name</i>	<i>Distance from Port (km)</i>
1	Bagamoyo museum	65km
2	Makumbusho village	12km
3	National museum opposite IFM Building	2km
4	Mwenge - culture & sanaa shopping centre	10km
5	-	

	<i>Name</i>	<i>Hours of Operation</i>	<i>Distance from Port (km)</i>
GOLF	N/A		
SWIMMING BEACH - 1	SLIPWAY	1100/2300	15 KM
Chair rental?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
Changing facilities?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
Other fees, if applicable	needs to be pre arranged with agent		
SWIMMING BEACH - 2	GOLDEN TULIP / SEACLIFF	1100/2300	12 - 13KM
Chair rental?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
Changing facilities?	Yes <input checked="" type="checkbox"/> No <input checked="" type="checkbox"/>		
Other fees, if applicable	N/A – beaches are public		
Nearest bicycle rental	AVAILABLE		
Nearest scooter/moped rental	N/A		

HOTELS, RESORTS & SPAS

	<i>Name</i>	<i>Distance from Port (km)</i>
5-star hotels	MOVENPICK HOTEL	3KM
moderate hotels	HARBOUR VIEW HOTEL	1KM
5-star resort/spa	SEA CLIFF	13KM
moderate resort/spa	WHITESANDS HOTEL	16KM

SHOPPING

Please specify the days of the week and/or time of day that shops are closed: **EVERY DAY FROM 09:00 TO 16:00**

Are there any genuinely unique items for purchase in this region? (e.g. pearls, tanzanite, woolens, olives, etc.) **TANZANITE AND OTHER TYPICAL SOUVENIORS**

Can personal shoppers be booked through us? Yes No

Are there any unique and colorful bazaars or food markets in the regions? If so, please give name, location and proximity to the port:

DINING

Three (3) recommended restaurants:

Name *Distance from Port (km)*

KILIMANJARO HOTEL KEMPISKI	2 KM
NEW AFICA HOTEL	2 KM
HOLIDAYS INN	2 KM

Please list any local food specialties: **Pilau Rice (Spice rice), Biryani (Masala sauce and meat, chicken etc), Ugali (mais paste), Green banana, chapatti, Octopus and fish in coconut sauce.**