

PORT QUESTIONNAIRE

NAME OF PORT: **Phuket Deep Sea Port**

Phonetic pronunciation: **poo-ket**

Is this port city the same as the Cruise Line's advertised destination? Yes No

If other, please specify: **Phuket Island**

Please provide a brief OPERATIONAL port description:

The 65-hectare facility features six berths having an annual capacity of 32,000 TEU's. The port is used primarily for exports of tin and rubber and is a major destination for cruise ships and the travel industry. Access for vessels entering or leaving the port is via a 120 m. wide channel dredged to 9m. CD and some 1.5 km. in length. The quay is 360 m. long with a 30m. wide apron.

PORT SPECIFICS:

Actual Name of Port (i.e. what a guest would tell a taxi driver):

Do ships dock or anchor? **Dock**

Is this port convenient for Turnarounds? Yes No

If not, why? **There is no terminal building, clients disembark onto container yard**

Is there a covered and secure luggage holding area? Yes No

Is this primarily a passenger or container port? **Container**

If docking, are there preferred berths? Yes No

If anchoring, are there preferred tender landings? Yes No

Is there a terminal building? Yes No

Does the local Tourist Board provide services at the port? Yes No

Can we provide personnel for onboard tourism information? Yes No

DISTANCES (please use kilometers throughout the form)

Port to City Center: **Phuket Town - 30km**

Patong Beach - 25km

Gangway to coaches (tour or shuttle): **less than 50 meters**

Gangway to port entrance or terminal: **5 minutes**

Is it walking distance from the pier to City Center? Yes No

PIER FACILITIES

Are phones available on the pier? Yes No

If so, are phone cards needed? Yes No

Can phone cards be purchased on the pier? Yes No

Is Internet service available on the pier? Yes No

Are there any issues on the pier that affect wheelchairs? **Irregular surfaces**

TOUR DISPATCH

Generally speaking, is this an easy or challenging port for tour dispatch?

Please elaborate: **Easy, but no terminal building to provide shade, as it is primarily a shipping port**

Is there space for the coaches to line up efficiently, or must they be called in small numbers by radio from the port gate/holding area? **Yes**

How do guests reach the coaches? **Across from gangway**

What is the approximate walking distance to coaches? **Less than 50 meters**

TRANSPORT

SHUTTLES

- Is shuttle service required? Yes No
- Are complimentary shuttles provided by the port? Yes No
- Does the port require shuttling guests to the terminal / port entrance? Yes No
- Can we supply shuttle service on request? Yes No
- Are complimentary shuttles offered by local businesses? Yes No
- Does the port provide dedicated crew shuttles? Yes No
- Do local businesses provide dedicated crew shuttles? Yes No
- What is the recommended shuttle drop-off point? **Clients Hotel**
- What is the distance from port to drop-off? **25-60km**
- In normal traffic conditions, what is the drive time from port to drop-off? **30minutes**
- Are there times of day, based on traffic patterns, when shuttle operation is not recommended? **No**
- Is an escort recommended at the shuttle drop? (e.g. difficult to find, problem with pickpockets, etc.) **Yes**
- In this region, are public restrooms common? Yes No
- If so, do they require local currency? Yes No

TAXIS

- Are taxis normally readily available at the port? Yes No
- Must taxis wait at a port gate or terminal building, or can they drive directly to the pier? **Can wait at the dock**
- Are taxis allowed to post Half-Day & Full-Day rates on the pier? (e.g. sandwich boards) Yes No
- Are most of the taxis good quality cars? Yes No
- What is the hourly rate? **Normally fixed at THB 500 no matter where you go**
- Are multiple currencies accepted? Yes No
- Credit cards? Yes No
- Would the taxi usually use the meter for cruise guests? Yes No
- Are there unofficial taxis of which the guests should be made aware? Yes No
- If so, please elaborate: **Drivers can be very aggressive**

PRIVATE CARS

- Must private cars wait at a port gate or terminal building, or can they drive directly to the pier/gangway? **At the gang way on request**
- Are late model cars, limos & vans available in this port (Mercedes/Volvo, or basically taxi)? **Just Phuket black cabs**
- Do the majority of drivers have the language skills to act as guides, or is it recommended to hire both driver AND guide? **No, guide and driver recommended**

PRIVATE ARRANGEMENTS

- Are helicopters, water taxis and/or private planes on or near the pier to take guests to airports, points of interest? If so, please describe: **Could be possible for a helicopter**

PUBLIC TRANSPORT

- Please describe any ferry, bus or train service that would be of interest to cruise guests, including distance from the pier and destination: **n/a**
- Are there any serious safety or health concerns about using public transportation in this port? If so, please detail: **n/a**

DESTINATION DETAILS

Please provide a DESTINATION description that would be useful for marketing purposes.

Phuket -

Today, Phuket is a renowned international beach resort and a dream destination island for many visitors throughout the world. Most activities are centered around its famous beaches: para-sailing, surfing, scuba-diving, water skiing, deep-sea fishing and romantic cruises on chartered boats.

CURRENCY

What is the local currency? **THB**

Are US Dollars accepted? Yes No

Are GBP accepted? Yes No

Are Euros accepted? Yes No

Are there exchange facilities on the pier? Yes No

Are credit cards readily accepted? Yes No

TELEPHONE

Country Code: **66**

City Codes:	City Name	Code
	Bangkok	02
	Phuket	076
	Chiang Mai	053

VISA INFORMATION

Do any nationalities require visas to enter this port? Yes No

If so, please list: **Passport holders from the following countries are not required to obtain a visa when entering Thailand for tourism purposes and will be permitted to stay in the Kingdom for a period not exceeding 30 days on each visit.**

Foreigners who enter the Kingdom under the Tourist Visa Exemption category may re-enter and stay in Thailand for a cumulative duration of stay not exceeding 90 days within any 6-month period from the date of first entry.

1. **Australia : Commonwealth of Australia**
2. **Austria : Republic of Austria**
3. **Belgium : Kingdom of Belgium**
4. **Brazil : Federative Republic of Brazil (****)**
5. **Bahrain : State of Bahrain**
6. **Brunei Darussalam : Negara Brunei Darussalam**
7. **Canada**
8. **Denmark : Kingdom of Denmark**
9. **Finland : Republic of Finland**
10. **France : French Republic**
11. **Germany : Federal Republic of Germany**
12. **Greece : Hellenic Republic**
13. **Hong Kong : Hong Kong Special Administrative Region**
14. **Iceland : Republic of Iceland**
15. **Indonesia : Republic of Indonesia**
16. **Ireland : Republic of Ireland**
17. **Israel : State of Israel**
18. **Italy : Republic of Italy**
19. **Japan**
20. **Korea : Republic of Korea (****)**
21. **Kuwait : State of Kuwait**
22. **Luxembourg : Grand Duchy of Luxembourg**
23. **Malaysia**
24. **Netherlands : Kingdom of the Netherlands**
25. **New Zealand**
26. **Norway : Kingdom of Norway**
27. **Oman : Sultanate of Oman**
28. **Peru : Republic of Peru (****)**
29. **Philippines : Republic of the Philippines**
30. **Portugal : Republic of Portugal**

31. Qatar : State of Qatar
32. Singapore : Republic of Singapore
33. Spain : Kingdom of Spain
34. South Africa : Republic of South Africa
35. Sweden : Kingdom of Sweden
36. Switzerland : Swiss Confederation
37. Turkey : Republic of Turkey
38. United Arab Emirates
39. United Kingdom : United Kingdom of Great Britain and Northern Ireland
40. United States of America
41. Vietnam : Socialist Republic of Vietnam

Are ship blanket visas available for this port? Yes No

MONTHLY TEMPERATURES & RAINFALL

Average monthly temperatures and rainfall for each month of the year:

	<i>Jan</i>	<i>Feb</i>	<i>Mar</i>	<i>Apr</i>	<i>May</i>	<i>Jun</i>	<i>Jul</i>	<i>Aug</i>	<i>Sep</i>	<i>Oct</i>	<i>Nov</i>	<i>Dec</i>
Degrees Centigrade	32	33	34	35	34	33	32	32	32	31	31	31
Centimeters	.08	.2	.36	.58	1.9	1.6	1.6	1.7	3.0	2.0	.66	.5
Degrees Fahrenheit	90	91	93	95	93	91	90	90	90	88	88	88
Inches	0.03	0.08	0.14	0.23	0.74	0.62	0.62	0.66	1.17	0.78	0.26	0.20

IMPORTANT HOLIDAYS AND FESTIVALS

2008 dates, events and possible effect of a ship call

<i>Date</i>	<i>Event</i>	<i>Effect on ship call</i>
January 1	New Years Day	Most shops closed
February 21	Makha Bucha Day	Most shops closed
April 7	Charki Day	Most shops closed
April 14-15	Songkarn Festival	Most shops closed, many roads closed to traffic, open water activities (PAX will get wet)
May 1	National Labour Day	Shops closed
May 5	Coronation Day	Most shops closed
May 19	Wisaka Bucha Day	Most shops closed
July 17	Asarnha Bucha Day	Most shops closed
August 12	H.M. the Queen's Birthday (Mothers Day)	Most shops closed
October 23	Chulalongkorn Day	Most shops closed
December 5	H.M. the King's Birthday (Fathers Day)	Shops closed
December 10	Constitution Day	Most shops closed
December 25	Christmas Day	Most shops closed
December 31	New Year's Eve	Most shops closed
January 1	New Year's Day - 2009	Most shops closed

IMPORTANT SERVICES

	<i>Name</i>	<i>Hours of Operation</i>	<i>Distance from Port (km)</i>
Airport	Phuket International Airport		50 km
Churches			
Catholic	Phuket Catholic Church		30km
Synagogue	Chabad House	early - late	25km
Mosque	Islamiya Mosque		35km
Protestant	Wattana Church	opens early	20km
Nearest Banks/ATM	Numerous banks and ATM's on Phuket, Try Bangkok Bank, Siam Commercial Bank or Bank Thai in Phuket town or Patong		25-30km
Post Office	Thailand Post, Offices in Patong		30km
Internet Services	Numerous internet cafes on Patong and any beach, True café is among the best (THB 40 per hour)		

ATTRACTIONS AND ACTIVITIES

The top cultural and historic points of interest:

	<i>Name</i>	<i>Distance from Port (km)</i>
1	See the Sino-Portuguese architecture of Phuket town	25km
2	Phang Nga Bay (James Bond Island)	4day trip
3	Diving around the island	
4	famous beaches	

	<i>Name</i>	<i>Hours of Operation</i>	<i>Distance from Port (km)</i>
GOLF	Blue Canyon Country Club	tee off from 0600-1800	40km
SWIMMING BEACH - 1	Karon Beach		15km
Chair rental?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
Changing facilities?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
SWIMMING BEACH - 2	Nai Yang Beach		40km
Chair rental?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
Changing facilities?	Yes <input type="checkbox"/> No <input type="checkbox"/>		
Nearest bicycle rental	n/a		
Nearest scooter/moped rental	n/a		

HOTELS, RESORTS & SPAS

	<i>Name</i>	<i>Distance from Port (km)</i>
two 5-star hotels	Amanpuri	35km
	Trisara	20km
two moderate hotels	Sheraton Grand Laguna Phuket	40km
	Hilton Phuket Arcadia Resort & Spa	15km
one 5-star resort/spa	Evason Phuket & Six Senses Spa	10km
one moderate resort/spa	JW Marriott Phuket Resort and Spa	40km

SHOPPING

Please specify the days of the week and/or time of day that shops are closed: **Before 10.30am and after 9.00pm, markets are open later**

Can personal shoppers be booked through us? Yes No

Are there any unique and colorful bazaars or food markets in the regions? If so, please give name, location and proximity to the port: **Patong street market**

DINING

Three (3) recommended restaurants:

<i>Name</i>	<i>Distance from Port (km)</i>
The Boathouse	15km
Da Maurizio	25km
Sala Bua	25km

Please list any local food specialties:

Tom Kah- Coconut Milk Soup
 Tom Yum- Hot and Sour Soup
 Som Tum- Papaya Salad
 Yum Talay- Seafood Salad
 Pad Thai- Everyone's Favorite!